

***Amendments to the Claims***

The listing of claims will replace all prior versions, and listings of claims in the application.

1. *(currently amended)* A method, comprising:

utilizing one or more at least one generic software component[[s]] to develop a specific voice application, ~~the generic software components being configured to enable development of a specific voice application;~~ wherein the utilizing includes invoking one or more of the generic software components further comprises [[a]] at least one generic dialog asset, ~~wherein the generic dialog asset is stored in from a repository; and~~

deploying the specific voice application in a deployment environment, wherein the deployment environment includes the repository; and

invoking the at least one generic dialog asset from the repository in the deployment environment.

2. *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a voice gateway.

3. *(original)* The method recited in Claim 1, wherein the deployment environment further comprises an application server.

4. *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a dialog control component.

5.       *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a dialog component.
6.       *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a voice application services layer.
7.       *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a rules integration layer.
8.       *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a messaging layer.
9.       *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a voice services layer.
10.      *(original)* The method recited in Claim 1, wherein the deployment environment further comprises a detail tracking layer.
11.      *(original)* The method recited in Claim 8, wherein the deployment environment further comprises an external system.
12.      *(original)* The method recited in Claim 2, wherein the voice gateway further comprises a voice interpreter.

13. (*original*) The method recited in Claim 2, wherein the voice gateway further comprises a telephony interface.

14. (*original*) The method recited in Claim 2, wherein the voice gateway further comprises a text-to-speech service.

15. (*original*) The method recited in Claim 2, wherein the voice gateway further comprises an automatic speech recognition service.

16. (*original*) The method recited in Claim 1, wherein:  
utilizing one or more generic software components to develop a specific voice application further comprises utilizing one or more generic software components during a design phase to develop a specific voice application.

17. (*original*) The method recited in Claim 16, wherein the design phase further comprises a dialog design phase.

18. (*original*) The method recited in Claim 16, wherein the design phase further comprises a voice coding phase.

19. (*original*) The method recited in Claim 16, wherein the design phase further comprises a rules definition phase.

20. (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein custom prompts are generated.

21. (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein custom grammars are developed.

22. (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein standard prompts are utilized to generate the specific voice user interface.

23. (*original*) The method recited in Claim 16, wherein the design phase further comprises a phase wherein standard grammars are used to generate the specific voice user interface.

24. (*original*) The method recited in Claim 16, wherein the design phase further comprises a system test phase.

25-35. (*canceled*)